**SmartCode 911 Touchpad Electronic Lever**

**Installation Guide**

Parts in the Box

<table>
<thead>
<tr>
<th>Latch and Strike</th>
<th>Exterior Assembly</th>
<th>Interior Assembly</th>
<th>Levers and screws</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>B</td>
<td>C</td>
<td>D</td>
</tr>
</tbody>
</table>

If needed, please contact Kwikset to order a drive-in latch for your lock.

Kwikset
1-800-327-5625
www.kwikset.com

1. **Check dimensions**
   - 1-3/8" — 1-3/4"
   - 1-3/8" (35 mm) — 44 mm

   "If you are installing this lever below an existing lock or you plan to install a lock above this lever, make sure that the distance between holes is at least 6-1/2" (165 mm)."

   See note below*

2. **Adjust the backset of latch (if needed)**
   - 1" (25 mm)
   - 2-1/8" (54 mm)
   - 2-3/8" (60 mm)
   - 2-3/4" (70 mm)

   See note below*

*If you are installing this lever below an existing lock or you plan to install a lock above this lever, make sure that the distance between holes is at least 6-1/2" (165 mm).

3. **Install latch**
   - For doors with chiseled edge
   - For doors without chiseled edge

   Correctly orient latch

   A2

   Angle

   Jamb

   Wood block

   A

   8

   A2

   9

   10

   11

   Parts in the Box

   1-3/4" (44 mm)

   1-3/8" (35 mm)

   2-3/8" (60 mm)

   2-3/4" (70 mm)

4. **Install keypad and mounting plate**
   - Keep parallel to edge of door
   - Tighten screws evenly

   C

   F

   S

   F

   4x

5. **Install spindle**
   - Latch handle faces away from latch
   - Tighten the pre-installed set screw

   D

   E

   F

   G

6. **Disassemble interior assembly and load battery pack**
   - Do not install battery pack into interior assembly yet.
   - Ensure correct polarity. For best results, use new non-rechargeable Alkaline batteries only.

   H

   I

   J

   K

   L

   M

   N

   P

   Q

   R

   S

   T

   U

   V

   W

   X

   Y

   Z

7. **Install interior assembly**
   - Ensure tight cable connections.

   A

   B

   C

   D

   E

   F

   G

   H

   I

   J

8. **Install levers**
   - For doors with chiseled edge
   - For doors without chiseled edge

   Correctly orient latch

   A/A2

   Hold the latch in front of the door hole, with the latch face / flush against the door edge.

   If the latch holes are centered in the door hole, no adjustment is required.

   Proceed to step 3.

   If the latch holes are NOT centered, adjust latch. See "Latch Adjustment."

   Latch Adjustment (only if needed)

   Adjust the backset of latch (if needed)

   1-3/8" — 1-3/4"

   1-3/8" (35 mm) — 44 mm

   "If you are installing this lever below an existing lock or you plan to install a lock above this lever, make sure that the distance between holes is at least 6-1/2" (165 mm)."

   See note below*

9. **Install strike**
   - Close the door and test the latch in the strike.
   - If latch does not close, adjust strike tang.

   A

   B

   C

   D

   E

   F

   G

   H

   I

   J

   K

   L

   M

   N

   O

   P

   Q

   R

   S

   T

   U

   V

   W

   X

   Y

   Z

10. **Program the lock**

    Programming instructions are located on the reverse side of this document.

    Latch and Strike

    Interior Assembly

    Levers and screws

11. **Install battery cover and re-key the lock**

    If needed, re-key the lock to work with your existing key. See the supplied SmartKey Re-key instructions for more information.

    Keep "Q" in a safe place, as you will need to access the back panel for additional programming.

    If you need assistance, please contact Kwikset at 1-800-327-5625.

    www.kwikset.com

    49492 / 03

---

**Required Tools**

**Additional Tools (depending on application)**

---

**Template**

If your door requires drilling, cut out the template and place it on the exterior side of the door. Complete door drilling instructions are available on the SmartCode lever page of www.kwikset.com.
**User Guide**

**A SmartCode at a Glance**

- **Exterior**
  - Keypad
  - Lock button
  - Status LED
  - Kwikset logo

- **Interior (cover removed)**
  - Keypad
  - Lock button
  - Status LED
  - Interior (cover removed)

**B Normal Operation**

- **Unlocking the Door**
  - Press lock button once.
  - The lock will unlock and the user code will light up.

- **Locking the Door**
  - Press lock button twice.
  - The lock will lock and the light will turn off.

**C Switches, Status LED Colors and Keypad Warnings**

- **Switch Function**
  - **Color**
    - Green
    - Red
  - **Lock Status**
    - Unlocked
    - Locked
  - **Warning Reason**
    - Battery Low
    - No user code programmed
  - **Solution**
    - Replace battery
    - Re-program code

**D Programming Codes**

**Programming Information**

- **User Codes Requirements**
  - Each code must be a numeric sequence between 4 and 8 digits.
  - A total of 8 user codes may be programmed.

- **How the Keypad Works**
  - Each button represents two numbers (0-9) in a four-digit code.
  - The “user code” is entered by pushing the button that intersects with the number of times that code is entered.

**Program Behavior**

- **Successful Programming**
  - The keypad will turn green, and you will hear one beep.

- **Unsuccessful Programming**
  - The keypad will flash red three times, and you will hear three beeps.

**Timeout Behavior**

- If no button is pressed for five seconds, the system will time out, and you will need to restart the procedure.

<table>
<thead>
<tr>
<th>Timeout Behavior</th>
<th>Switch #5 ON</th>
<th>Switch #5 OFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mastercode NOT enabled</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Mastercode enabled</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

**Program Code Enabled/Disabled**

- **Enabled**
  - Status LED flashes green with a beep

- **Disabled**
  - Status LED flashes red with fast beeps

**F Factory Reset**

- **A factory reset will delete all codes associated with the lock.**

**G Battery Replacement**

- **If a keypad is installed above the door, remove the battery cover and replace the battery.**

**H Important Safeguards**

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Review all locking modes of operation carefully.
4. Restrict access to your lock's lock panel and routine check your settings to ensure they have not been altered without your knowledge.
5. Print your user codes and mastercodes.
6. Dispose of unused batteries according to local laws and regulations.

**GARANTY**

The Manufacturer states that the lock can provide complete security by itself. This lock can be defeated by fiddling or technical review, or, through knowledge of the property. No lock can substitute for cautions, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to fit all applications, in order to enhance accuracy and reduce risk, you should consult a qualified locksmith or security professional.

©2014 Kwikset Corporation

**Troubleshooting and FAQs**

- FAQs are available online at www.kwikset.com.